Appendix 1h: Assessment summary, Homelessness Prevention & Home Safety

Organisation	Service description	Beneficiaries and unit cost	Assessors comments	Recommendation
Bishop Creighton House: "Safer Homes"	The service aims to help vulnerable residents maintain their independence, enabling them to feel safe and secure in their own home, through targeted advice and information on home safety and security issues to those most at risk, and making the necessary safety and security improvements. The service offer is broken down into five areas:  1. Home safety – adults 2. Home safety – children 3. Home security 4. Draught proofing 5. Small jobs  Funding sought: Nov 14 to Mar 15: £26,840 Apr 15 to Mar 16: £62,855 Apr 16 to Mar 17; £66,041 Apr 17 to Mar 18: £69,271 total: £225,036	39% of full service cost sought.  77% (1,416) beneficiaries will be H&F.  Unit cost £159 (3SIF funding).	Assessors concluded this is a strong all-round bid, that would likely be delivered well and provide manifold benefits to its users. Good evidence and data to support the targeting of the service to the most vulnerable. The service is also likely to contribute to outcomes under the Health & Wellbeing service area, and Safer Communities.  Further information is needed on exactly what the customer journey is and what cost we could apportion to each element of the service. At £159 unit cost, this is expensive when compared with standard handyman services available commercially – but the assessment element of the service needs to be factored in.  On costs at 20% are high and a few elements of the budget (staff travel/professional and legal fees/stationery) seem very high.  Assessors are keen to ensure that where measures to improve safety and security in people's homes are the responsibility of the landlord, that the Council ensures that the cost of these works are met by the landlord. Therefore, funding is recommended for an initial 5 month term, with any future funding dependent on a review of the provision of repairs and maintenance services, budgets and responsibilities across the borough, to ensure that funding for this service remains appropriate.  The offer of funding is also dependent on the applicant confirming that other funding for the service has been secured.  Funding for this service has been included in a bid for Public Health funding.	December 2014 to May 2016: £75,000  Extension of the contract will be subject to the Council's review of 3SIF and how it is allocated to deliver the best support for the sector and the best outcomes for residents.
H&F CAB: "ROOF+"	Funding sought to provide housing related advice to support residents avoid housing crisis and homelessness and adapt to welfare/legislative changes and rising costs. The service	100% of full service cost sought.  89% (5,282) beneficiaries will be	Assessors concluded this was a well evidenced and well-conceived application. The service proposal will directly support key local priorities, particularly on housing and homelessness issues.	December 2014 to May 2016: £127,500  Extension of the contract will be subject

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	comprises of IAG on housing matters and housing options plus financial capability training, provided by the CAB, and casework representation for those not eligible for Legal Aid provided by the local Community Law Centre.  ROOF+ aligns to the 2012 LBHF Housing Strategy through three key themes:  1. Rent – managing money and fulfilling housing cost obligations 2. Rights – understanding terms of tenancy: exploring the housing ladder of opportunity/housing options 3. Responsibilities – maintaining housing stability and tenure, encouraging community contribution.  Funding sought: Nov 14 to Mar 15: £35,417 Apr 15 to Mar 16: £85,000 Apr 16 to Mar 17; £86,462 Apr 17 to Mar 18: £88,211 total: £295,110	H&F.  Unit cost £56 (3SIF funding)	Assessors recommend that the applicant works alongside housing services to develop a forum where a solution focussed and constructive approach can be developed to consider particular cases and emerging trends.  Recommend for funding.  Funding for this service has been included in a bid for Public Health funding.	to the Council's review of 3SIF and how it is allocated to deliver the best support for the sector and the best outcomes for residents.
Standing Together Against Domestic Violence:  "The Sanctuary Project"	Funding sought for a service to provide swift safety & security measures to homes where the resident has experienced domestic abuse but wishes to stay in their residence.  Funding sought: Nov 14 to Mar 15: £9,315 Apr 15 to Mar 16: £22,500 Apr 16 to Mar 17; £22,536 Apr 17 to Mar 18: £22,575 total: £76,926	41% of full service cost sought.  100% (238) beneficiaries will be H&F. Unit cost £228 (3SIF funding) Unit cost £553 (all funding)	The service aims to support residents who are at immediate risk of, or who have been victims of domestic abuse.  The current intention is to commission Violence Against Women & Girls across Tri borough, and if this proceeds the organisation is advised to consider whether a service model could be submitted for funding under that programme. Should Tri-Borough commissioning of VAWG services not proceed, assessors will review the cluster of domestic violence type services submitted across different 3SIF service areas, and make a recommendation to fund local Domestic Violence services through 3SIF from April 2015. Not prioritised for funding.	Not prioritised for funding

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Organisation	Service description	Beneficiaries and	Assessors comments	Recommendation
Staying First (Staying Put): "Staying First"	Funding sought for a service to provide early intervention advice on housing, welfare benefits and debt problems. This will lead to sustained tenancies, enhanced employability opportunities and access to the housing ladder of opportunity.  Funding sought:  Nov 14 to Mar 15: £43,913  Apr 15 to Mar 16: £99,984  Apr 16 to Mar 17; £101,983  Apr 17 to Mar 18: £104,022  total: £349,903	unit cost  100% of full service cost sought.  100% (8,111) beneficiaries will be H&F.  Unit cost £473 (3SIF funding)	Assessors concluded that the application does not provide information on how the most vulnerable clients would be targeted to ensure this service best supports those at high risk of homelessness. A great deal of duplication with other services, including legal advice and housing options services. No other funding being sought which is considered a weakness. A long standing organisation who would likely deliver a positive service, however an alternative service which assessors concluded would offer better value for money is being prioritised for funding.  Not prioritised for funding.	Not prioritised for funding.
White City Enterprise Limited: "No Problem Too Big or Too Small"	Funding sought to fund an Advice and Advocacy worker to provide personalised advice and advocacy support to elderly, isolated and vulnerable residents dwelling in both within social housing and private ownership households, identified as at high risk of losing their property and becoming homeless.  Funding sought: Nov 14 to Mar 15: £14,862 Apr 15 to Mar 16: £35,621 Apr 16 to Mar 17; £35,630 Apr 17 to Mar 18: £36,348 total: £122,462	78% of full service cost sought.  100% (630) beneficiaries will be H&F.  Unit cost £194 (3SIF funding)  Unit cost £248 (all funding)	Assessors concluded that this is not an organisation with a history of providing specialist housing advice, and information on how the service would be professionally supervised was weak in this regard.  The applicant has put forward a laudable proposal, but it would have been a robust application if they had partnered with a specialist provider to deliver the service (or professional supervision), with a local worker to identify potential clients at most risk. Assessors noted the availability of the CAB advice service (which includes housing advice) in the nearby advice centre on Uxbridge Road. The availability of this existing service has not been given sufficient consideration by the applicant, nor how the service they are proposing might complement it. The application includes financial capability training, which is being commissioned under the Economic Development service area.  The application refers to the model of Block Champions to promote the service, but this is not included in any part of the service description or service plan. However, the applicant is strongly encouraged to consider alternative sources of funding to pursue this model of service.	Not prioritised for funding.